

**Are you a professional working with
Children and Young People?**

**Do you need help with an Internet
safety concern?**

**For free, independent, expert advice
and support contact the**



**Professionals
Online Safety
Helpline**

We can help if a child you know is being bullied online.

We can help if an abusive fake profile is set up about you.

We can help you figure out the most effective response to any online issue, and support your actions going forward.



**UK Safer
Internet
Centre**

www.saferinternet.org.uk

helpline@saferinternet.org.uk

Tel: 0344 381 4772



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The service is contactable via email 24 hours per day, and by telephone during office opening hours 10am - 4pm, Monday to Friday. It is anticipated that all queries will be responded to within 3 hours (during the office opening hours), however to fully resolve more complex issues may take longer. The helpline will keep customers updated throughout the process. It is primarily a signposting, mediation and advice line. If you believe a child is at immediate risk of harm, please follow normal Safeguarding procedures.